Presentation to ISASI 2016

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Investigations: Putting the pieces together

- Operational
- Technical
- Human
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- Operational
- Technical
- Human
- Organizational
Balancing competing priorities
“No big deal?”
“The lack of a top-down safety culture”
“When is enough ... enough?”

TSB investigation A13H0001
A systems-level approach to SMS only works if all companies have:

- the *ability* to proactively identify safety deficiencies
- the *capability* to rectify them
- a top-down, organization-wide *commitment* to doing so
- balanced regulatory oversight
QUESTIONS?